



Councillor Andrea Robinson
Edenthorpe and Kirk Sandall Ward

Date: Thursday 7th December, 2017
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Dear Ros,

Doncaster's Strategic Health and Social Care Plans (Sustainability and Transformation Plan, Place Plan, Adults Health & Wellbeing Transformation Programme).

A presentation was made to the Health and Adults Social Care Panel around Doncaster's Strategic Health and Social Care Plans at its meeting on the 22nd November 2017. The Panel received a verbal update on progress made on the Councils' Adults Health and Wellbeing Transformation Programme alongside Quarter 2 2017/18 performance information.

Members were informed how the programme was about enabling people to stay independent through providing a very different and more personalised offer. It was explained that this was something that needed to be achieved through integrated services involving health colleagues, as well as building up additional community capacity.

After consideration of the report and details presented, Panel Members highlighted the following areas and have put forward a single recommendation.

Day Care Services – It was outlined that this was about presenting alternative opportunities for people. It was stated that there needed to be best interest meetings starting with the individual, looking at their needs and that of the family with a more appropriate offer.

It was commented that previously there had been concerns about centres in Mexborough where there were individuals with learning disabilities being cared and supported for alongside the elderly. Members were informed that there had been reservations around facilities in supporting the high dependency needs of the users. A Member who had recently visited the centre commended staff and expressed that there was real warmth present, with happy people being well supported by staff with an enthusiasm and willingness to embrace change.

The Member praised the community involvement and engagement taking place with local groups using the facilities. It was recognised that this had been a big change which had resulted in a highly regarded model, with users receiving a better and more personalised service.

Short Stay And Respite Care - Members were informed that a focus was being placed on preventing admissions and that there was an opportunity for this to be included within the Place Plan. Members were told how there were currently four different admission routes into Intermediate Care and how they could be brought together was currently being reviewed.

It was stated that sometimes individuals were placed in hospitals when they didn't need to be. It was added that there should be more of a focus on the outcomes of people to receive the necessary care and respite before being moved on appropriately dependent upon their needs.

Concern was raised regarding those with dementia who had been left and had found themselves in the emergency ward alone. Members were informed that the Rapid Response Services offered a chaperone facility which provided a mechanism for those in hospital at risk of harming themselves. It was commented that an effective handover point could be when someone was being transported over.

Home Care – Members heard that this was an area of challenge, where contracts were being looked at to see whether the right provision was in place moving forward.

Supported Living – Members were told that steps were being taken to review the current Supported Living offer to develop a more effective demand management led approach. It was added that the Council was looking to re-procure this offer by next August 2018 and were considering new ways of achieving this.

Learning Disabilities – A Member expressed that there was a need for a Learning Disability and Autism strategy. Members were informed that this needed to be procured in a way that enabled the strategy to be more flexible.

Veterans – Concern was raised that there had been no mention of veterans, a group that was at particular risk of mental health problems. Members were informed that there was a specific action plan for veterans who were classed as an equality characteristic.

Carers – Members were informed that significant pieces of work were being done around carers.

Your Life - Reference was made to Your Life Doncaster, supporting a new approach to adult social care through the development of a website, aimed to provide the necessary resources for Doncaster's residents to stay independent within their community. It was questioned whether this could be branded by town as some residents didn't feel that they live in Doncaster.

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Members were informed that powers of general competency would need to be used when the market failed to pick up certain areas. It was added that interest had been expressed by staff to look at social enterprise models that offered an alternative delivery model to provide extra support for a voluntary and community model. Reference was made to voluntary and community organisation who did not charge for their services and it was questioned whether this could be done differently, for example, using direct payments. It was therefore recommended that consideration be given to;

A secondary cooperative being established to support voluntary groups with administration functions.

Members were informed that there was work being undertaken which could be brought back to the Panel in the future.

Delayed Transfer of Care – Members considered information around delayed transfers of care where performance hadn't met set targets. Representatives from the NHS Clinical Commissioning Group commented that this was an issue that would be looked at collectively.

Finally, I would also like to take this opportunity to thank all of those who attended, and responded to questions posed by the Panel. I would be grateful for a response by no later than the 7th January 2018.

Kind Regards



pp Councillor Andrea Robinson
Chair of the Health and Adult Social Care Overview and Scrutiny Panel

cc: Jo Miller, Chief Executive
Cabinet Members
OSMC
Simon Wiles, Director of Finance and Corporate Services
Rupert Suckling, Director of Public Health
Damian Allen, Learning and Opportunities
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